

March 17, 2020

Regarding: Coronavirus 2019 (COVID-19)

Dear Partners, Residents, Caregivers, and Families:

The uncertainty surrounding the global spread of COVID-19 is concerning and alarming to us all. As a declared national emergency, this pandemic is a rapidly changing situation. Our top priority at Medication Management Partners is everyone's health and well-being.

As your partner in providing safe and efficient medication management services, I want to highlight our actions in response to COVID-19:

- Continuously monitoring local, state, and federal government guidance for workplace safety and following [CDC guidelines for businesses and employers for COVID-19 preparation and response](#).
- Implementing operational contingency plans, leveraging our resources and technology to ensure continuity of pharmaceutical care for patients, and ongoing support for caregivers
- Suspending on-site community visits
  - Medication regimen reviews will be conducted remotely
  - Remote community check-ins from Partner Success Specialists

Our team is committed to maintaining the exceptional level of service that you have come to expect from MMP, and you can count on us to work with you to overcome the challenges of this unprecedented health crisis. We will keep you informed of any changes that may impact our pharmacy operations. Should you have any questions please feel free to reach out.

Sincerely,

*Labinot Avdiu*

Chief Executive Officer

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